



**Sports Plus Ice Rink Rental Policy
Rules and Regulations
2013-2014 Season**

- **ICE RINK SCHEDULE AND SALES:** All Ice Rink rentals are posted on our website and at the facility on TV screens throughout the facility. Ice Rink rentals posted the day of the event are final, so if your team name or group is listed for a Ice Rink, the Ice Rink time is final. Sports Plus Ice Rink schedule is posted on our website: www.sportsplusohio.com, click on the "Today's Rink Schedule" to see the current day schedule and then click "Show Future Ice Schedule" button below the schedule to get a complete future schedule. You can get a complete listing of your team, player, or associations schedule by typing in a portion of your name in the search area. For instance, you can type in "Public" in the "Search Schedule" space and it gives you a complete listing of everything with the word Public in the schedule. On our website: www.hockeyahl.com you can also see our league, tournament, and other event schedules by using the drop down tabs and inputting your league or other age level and hit the "Show" button. If for any reason the Ice Rink schedule is running late due to game(s) running overtime, or another Sports Plus delay, a Sports Plus attendant will notify you of the delay and you will receive your full rental time per the schedule, otherwise you are entitled to the Ice Rink at the start of your time and must be off the Ice Rink by the end of your time, including removal of all your accessories on the Ice Rink such as nets, padding, shooting equipment, etc.
- **ICE CUTS -** Your purchased time includes an ice cut if you choose one, prior to taking the ice let the Rink Manager know if you don't want an ice cut and he will not cut the ice at your request, otherwise all scheduled ice events will have an ice cut at the start of your ice time that you are paying, if you want additional ice cuts during your event there may be an additional charge of \$35 added to your invoice. Most ice cuts take less than 10 minutes, but if a cut goes a little longer due to factors outside of the control of Sports Plus, you're not entitled to go beyond your scheduled ice time. If the ice cut starts on time, based upon your scheduled ice time, you will receive the benefit or suffer the penalty of the ice cut. Please notify Greg Martini, Manager of Sports Plus, if your ice cuts are consistently running over the estimated 10 minute allowance, so that we can address

the problem with our Ice Manager. In the event of an unusual circumstance where the ice cut goes longer than 15 minutes, customer is entitled to additional time at the end of their session, but only after approval is granted by the Ice Manager / Zam Driver on Duty and conveyed to the Facility Manager on Duty.

- Ice Cuts require the rink to be clear of all obstacles and customers! Once the door opens for the Zam to enter the ice, everyone is required to leave the ice immediately! It is the responsibility of the Customer to ensure the ice is free of anyone during your scheduled time slot. The Zam Driver reserves the right to cancel the ice cut or extend the scheduled ice time outlined above if someone remains on the ice after the start of your scheduled ice time. **SAFETY IS SPORTS PLUS NUMBER ONE CONCERN AND THE ZAM DRIVER / ICE RINK MANAGER ON DUTY IS RESPONSIBLE FOR MANAGING THE PROCESS ALONG WITH THE CUSTOMER'S ASSISTANCE TO ENSURE THAT NO ONE IS ON THE ICE DURING A SCHEDULED ICE CUT.**
- **ALL ICE RINK RENTALS POSTED ONLINE ARE FINAL, AND IF YOUR TEAM IS NOT LISTED ONLINE OR ON THE TV SCREEN YOU CAN NOT TAKE THE ICE WITHOUT THE PERMISSION OF A SPORTS PLUS MANAGER, IF YOUR CAUGHT ON THE ICE WITHOUT BEING ON THE SCHEDULE YOU WILL BE CHARGED FOR THE ICE RINK USAGE AND/OR ASKED TO LEAVE THE FACILITY AND POSSIBLY BANNED IF IT OCCURS MORE THAN ONCE!**
- If you rented Ice Rink time for broomball, hockey, training, etc., your net(s) and other equipment will be set up at the beginning of your rental period after your ice cut by a Sports Plus employee(s), and will be removed just prior to the end of your rental period, not after your scheduled time. Equipment set up and take down are part of your scheduled rental time, not in addition to your purchased rental time(s), and timing of takedown will be determined by the Rink Manager on duty.
- Ice Rink rentals are for specific time(s), so please don't use other Ice Rink(s) during your session or you will be charged for the usage, if a Sports Plus employee has to ask you to leave another Ice Rink, you may be asked to leave the facility.
- If you borrow Sports Plus equipment, skates, broomball(s), helmets, sticks, pucks, you will be asked to provide a valid driver's license or acceptable ID, determined by the Sports Plus Manager on duty, for each item borrowed. If you don't return the equipment there will be a fee for replacement of the equipment. **NO EXCEPTIONS!**
- All Ice Rink rentals are final, Sports Plus has a 30 day minimum advance cancellation policy of your following month's Ice Rink rentals. For instance if you just paid your December Ice Rink rental on December 3rd, you must notify Sports Plus at that time of any unwanted Ice Rink time for the complete month of January so Sports Plus has ample opportunity to resell the Ice Rink time, if not you will be charged the full rental for the following month's schedule.
- **SNOW EMERGENCY** – Sports Plus will be open unless we have a **LEVEL 3 EMERGENCY**, so all Ice Rink rental's will not be refunded unless Evendale announces a **LEVEL 3 EMERGENCY**, at which time Sports Plus will email blast all of our customers, so be sure

you register your email address on our “Join our Mailing List” on the front page of our website: www.sportsplusohio.com In the event of a Level 3 Snow Emergency, or Sports Plus decision to close the facility during a weather related event, Sports Plus reserves the right to adjust, modify, and manage the rink schedule to allow for the maximum benefit of the facility, this may result in your scheduled ice times being moved or eliminated to accommodate the overall customer base of the facility, especially when “out of town” teams and activities are involved to ensure the overall best schedule for our customers. Again, we apologize for any inconvenience this situation may cause to our customers, but we will do our best to ensure that everyone’s interest is reviewed to minimize the overall impact on the ice schedule.

- **PAYMENTS ON ACCOUNT:** All Ice Rink rental payments are due prior to taking the Ice Rink. If you rent Ice Rink time regularly, all payments are due on the 1st of the month for your Ice Rink rental during the month (i.e. payment in advance of usage). If you rented your Ice Rink using our online Ice Rink rental program, all payments are due at the time of scheduling your Ice Rink time. If payments are not made by the 5th day of the month, there will be a 10% surcharge added to your invoice and Sports Plus has the right to remove your schedule and resell the Ice Rink time to other customers. If payment for Ice Rink time is not made by the 15th of the month, Sports Plus will cancel all your future Ice Rink times and offer them to other customers. You can make your payments online thru our Account Management System, see Greg Martini for details, or you can make the payment at the front desk and make sure you either email Greg Martini at gmartini@x5net.com your payment information, including the date, receipt number, and amount, so that the payment will be credited to your online account. If you fail to notify Greg Martini thru email or in the office, the payment will not be credited to your account and the late fee will apply!
- **SPORTS PLUS ICE SCHEDULE CHANGES AND UPDATES TO SCHEDULED ICE TIMES:** Sports Plus reserves the right to update, delete, and/or change your ice schedule to allow for special ice events that require specific ice. Since Sports Plus schedules ice as far out as 18 months, we need the flexibility to modify or update our schedule for Tournaments, Corporate Outings, Special Figure Skating Events, or other events that Sports Plus secures throughout the year. Sports Plus will give no less than 14 days advance notice of any updates or changes to your schedule, and will use its best efforts to keep these special events limited, but there are times that opportunities present themselves to Sports Plus that allows us to market and promote our facility, and we don’t want to lose those opportunities. We apologize in advance for any inconvenience these events may occur, and will do our best to keep them to a minimum.